



## FACTS GRANT & AID ASSESSMENT

### Frequently Asked Questions

**Q. What is FACTS Grant & Aid Assessment?**

**A.** This is a service that provides schools a method to help determine the proper tuition assistance to award applicants of Western Christian Schools. The service is done objectively and in a secure environment where FACTS determines a recommendation which schools can use as a guide. Western's Tuition Assistance Committee reviews the entire family situation, in addition to FACTS' recommendation, before awarding tuition assistance.

**Q. How much does it cost to apply for tuition assistance through FACTS?**

**A.** The "FACTS Grant & Aid Assessment" application fee is: \$35.00.

**Q. Does the FACTS Grant & Aid Assessment process require a credit check?**

**A.** No. FACTS does not require a credit check.

**Q. How can a current WCS family apply for tuition assistance?**

**A.** Parents can apply online by visiting [www.westernchristian.org/tuitionassistance](http://www.westernchristian.org/tuitionassistance). Parents will be required to upload the proper tax return documents (to FACTS), such as a W-2 and 1040. If applying for tuition assistance before April 15<sup>th</sup>, 2024, tax documents for tax year 2022 will be required. If applying for tuition assistance after April 15<sup>th</sup>, 2024, tax documents for tax year 2023 will be required.

**Q. How can a new family apply for tuition assistance?**

**A.** The parents of new students can apply online by visiting [www.westernchristian.org/tuitionassistance](http://www.westernchristian.org/tuitionassistance). Parents will be required to upload the proper tax return documents (to FACTS), such as W-2 and 1040. If applying for tuition assistance before April 15<sup>th</sup>, 2024, tax documents for tax year 2022 will be required. If applying for tuition assistance after April 15<sup>th</sup>, 2024, tax documents for tax year 2023 will be required. While applying for tuition assistance, parents of new students should also apply with the admissions department online at [www.westernchristian.org](http://www.westernchristian.org).

**Q. Does a student need to be full-time?**

**A.** Yes, in order to receive tuition assistance, the student will need to be enrolled full-time.

**Q. Can we apply for tuition assistance for our preschool student?**

**A.** Tuition assistance is available to full-time students attending 5 full-day program, TK-12 (TK in Claremont Elementary Program only).

**Q. What if I have a question about the application? Is there a phone number to call or a place where I can get a question answered by email?**

**A.** Parents can phone FACTS' call center at 1-866-441-4637. The call center is staffed with people who can speak English and Spanish.

**Q. How long does it take FACTS to finalize a tuition assistance application?**

**A.** This answer is determined by the type of applicant. If the applicant does not own a business, the assessment can take 10-14 days in peak season (January - April), or less in the slower season (May - December). If the applicant has a business or is self-employed, then it has to go through a business review in which the assessment can take 14-20 days to be conservative.

**Q. What happens if I have more than one child at the school? Do I have to fill out two applications?**

**A.** No, it is one application per family.

**Q. How am I notified of the tuition assistance awarded?**

**A.** You will receive an email from Western's Student Accounts Specialist, Idang Basa (TK-8) or Vanessa Garcia (High School), informing you of the amount awarded. Should you accept the tuition assistance, your signed acknowledgment needs to be submitted within five (5) business days of the initial email.

Please feel free to contact Idang Basa (TK-8) ([ibasa@westernchristian.org](mailto:ibasa@westernchristian.org); 909-624-8291 x2597) or Vanessa Garcia (High School) ([vangarcia@westernchristian.org](mailto:vangarcia@westernchristian.org); 909-920-5858 x3007) to discuss the possibilities. Western is committed to providing a solid foundation in Christian education to all who desire it. We sincerely strive to meet the needs of our families.